

Freedom of Information requests

2013

Reference number: 13-007

Dear The National Museums and Galleries of Wales,

I would be grateful if you could provide me with the following information:

1. Which catering company is currently contracted to provide food and refreshment for your café(s)/tea rooms?
2. Which catering companies, other than the company currently contracted to provide refreshments and food, bid to secure the current contract to cater and provide food and refreshment in your museum?
3. What was the figure, in pounds sterling, that each company bid for the contract (including the company whose bid was successful)?

Yours faithfully,

Reference no.: 13-007

14 June 2013

Dear,

REQUEST FOR INFORMATION – *Information regarding catering contracts within Amgueddfa Cymru – National Museum Wales.*

Thank you for your request for information. As Head of Knowledge & Information Management for Amgueddfa Cymru - National Museum Wales, I am responsible for responding to your request for information.

I refer to your email of 16 May 2013, in which you asked for the following information:

- 1 *Which catering company is currently contracted to provide food and refreshment for your café(s) and team rooms?*
- 2 *Which catering companies, other than the company currently contracted for provide refreshments and food, bid to secure the current contract to cater and provide food and refreshment in your museum?*
- 3 *What was the figure, in pounds sterling, that each company bid for the contract (including the company whose bid was successful)?*

Response

In responding to your request for information, I will be referring to each element of your request separately.

- 1 *Which catering company is currently contracted to provide food and refreshment for your café(s) and team rooms?*

The catering company currently contracted to provide food and refreshments is Elior UK Ltd, The Courtyard Catherine Street, Macclesfield, Cheshire, SK11 6ET.

They are responsible for providing catering services for both public and corporate entertaining at National Museum Cardiff, St Fagans: National History Museum and the National Waterfront Museum, Swansea.

Catering for all of the remaining sites is provided using in-house staff.

- 2 *Which catering companies, other than the company currently contracted for provide refreshments and food, bid to secure the current contract to cater and provide food and refreshment in your museum?*

Amgueddfa Cymru received tenders from the following companies:

Elior UK Ltd.
Kudos/Crown
Colin Gray
Lindley Heritage
Debonair Catering
Just Perfect Catering

3 What was the figure, in pounds sterling, that each company bid for the contract (including the company whose bid was successful)?

Company	all figures reflect a ten year contract			
	Total Rent (guaranteed and forecasted for all three sites with St Fagan's redevelopment)	Capital expenditure (relating to the redevelopment)	Marketing	Total
Elior	£4,546,072	£1,050,000	£1,179,197	£6,775,269
Kudos/Crown	£3,365,624	£974,001	£538,165	£4,877,790
Colin Gray	£3,519,683	£1,000,000	£319,347	£4,839,030
Lindley Heritage	£2,179,939	£825,000	£352,098	£3,357,037
Debonair Catering	£1,438,597	£950,000	£555,649	£2,944,246
Just Perfect Catering	£1,024,400	£829,100	£280,300	£2,133,800

Your request was considered according to the principles set out in the National Assembly's Code of Practice on Public Access to Information (third edition). The Code is published on the Internet at www.information.wales.gov.uk.

If you are unhappy with the service you have received in relation to your request and wish to make a complaint or request a review of our decision, you should write to the Director of Collections and Research at the following address:

Mr John Williams-Davies
 Director of Collections and Research
 Amgueddfa Cymru – National Museum Wales
 Cathays Park
 Cardiff
 CF10 3NP

When dealing with any concerns, we will follow the principles of the National Museum of Wales's Code of Practice on Complaints, which is available on our website at www.museumwales.ac.uk/en/45/.

Internal review requests should be submitted within two months of the date of receipt of the response to your original letter.

You also have the right to complain to the Information Commissioner's Office (ICO) if you are not content with the outcome of your complaint or review. Generally, the ICO will not make a decision unless you have exhausted the complaints procedure provided by the Museum.

The Information Commissioner can be contacted at:

Information Commissioner's Office
Wycliffe House
Water Lane
Wilmslow
Cheshire
SK9 5AF

If you have any queries regarding the information I have provided, please contact me via my email address and I will endeavour to assist you.

Yours sincerely,

Head of Knowledge & Information Management