



ST FAGANS CHRISTMAS WEEKENDS 2019 - FAQs

Are you doing an evening event?

- No, we will not be running the Christmas Nights events this year.
- Instead, we have adapted the event with lots of activities running throughout December during the museum's usual opening hours of 10am-5pm. The content will be very similar to the recent Christmas Nights – as part of the museum's free offer there will be a Christmas Market, Design a Christmas Card Competition, the Mari Lwyd and Brass Band performances, with ticketed activities such as Meet Father Christmas / Cooking with Mother Christmas / Write your Christmas Letter / Christmas Craft with the Elves / Carols in the Chapel which need to be booked in advance.

What is the age guidance for each bookable activity?

- Meet Father Christmas – age advisory 3+
- Cooking with Mother Christmas – age advisory 5+
- Write a Christmas letter – age advisory 5+
- Christmas Crafts with the Elves – age advisory 5+
- Carols in the Chapel – suitable for all

Can my baby meet Father Christmas?

- There is an advisory age of 3+ years for the 'Meet Father Christmas' activity. They must be able to sit unaided to listen to the story and collect their present from Father Christmas.
- Non participating infants in arms do not require a ticket but will not receive a gift.

What gift will the children receive?

- An age appropriate Christmas book.

Are there Welsh language sessions?

- Yes – we have scheduled at least one Welsh language session a day for each activity. These times vary to ensure that you are able to experience every activity should you wish to do so. More details of the Welsh language time slots can be found on our website and via the online booking system.

Does Father Christmas speak Welsh?

- Of course – Father Christmas and his helpers speak all the languages of the world! Sessions will be available at St Fagans in both Welsh and English. More details of the Welsh and English time slots can be found on our website and via the online booking system.

Do I have to buy a ticket to accompany my child?

- A ticket is required for each participating child. Accompanying adults do not need to purchase a ticket for themselves.



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Can I bring additional adults?

- Due to space limitations, we are only able to allocate space for a maximum of one adult to accompany each participating child. There may be room for additional adults at the activity spaces if numbers allow on the day, but this cannot be guaranteed.

Are there free carers tickets?

- Due to extremely limited capacity in our historic buildings we are unfortunately unable to offer free carer tickets for this particular event.

Distance between activities?

- Please allow up to 30 minutes to walk from one activity to the next.
- Please wear appropriate footwear and warm clothing.

Are the buildings accessible?

- All of the activity spaces are accessible. Please contact events@museumwales.ac.uk prior to booking to discuss any accessibility requirements.

Is there a secure area for buggies?

- Due to the limitations of space in the historic buildings at St Fagans, all prams and pushchairs must be left outside the historical buildings. There are no secure areas on site where buggies can be left.

Can I change my ticket for an alternative date or time?

- All tickets are non-refundable and cannot be exchanged for an alternative date or event. Please ensure that you are 100% happy with your choices before booking.

Do I have to pay for parking?

- Parking is not included in the ticket price. Normal car parking charges of £5 per car apply.

Can I bring my dog?

- You can bring your dog to St Fagans, provided it is kept on a short lead. We can only let guide dogs into the ticketed activities and historic buildings.

Refreshments

- Refreshments can be purchased at the following outlets across the site – Museum shop, Y Gegin restaurant, Derwen Bakehouse, Gwalia Stores, Siop Losin, Gweithdy and PysgOdyn.