# Strategy for Public Programmes

2022-27

# **Strategy for Public Programmes 2022-27**

# **Contents**

1.	Executive Summary	3
2.	Purpose	6
3.	Aims and Impacts	7
	Make sure that everyone is represented	7
	Inspire creativity and learning for life	9
	Help protect and restore nature and our environment	11
	Support well-being through inspirational spaces and experiences	12
	Discover and explore the museum digitally	13
	Build global connections	13
4.	Methods of Working	14
5.	Measures and Reporting	15
6.	Assumptions and Challenges	16
7.	Appendix	17
7.1.	Action Plan	17
7.2	Resources	31
7.3	. Well-being of Future Generations	33

# 1. Executive Summary

At Amgueddfa Cymru we believe cultural participation is a basic human right.
Our collections, museums and digital platforms are public resources to inspire learning and creativity.

Our ambition is that by 2027 Amgueddfa Cymru will be a place where people of all ages and backgrounds can express their own identity, talent and creativity on their own terms. Programmes will be co-produced with people who come together to celebrate Wales's diverse and shared cultural heritage, champion social justice, environmental action and the Welsh language. In a more equal Wales, one with zero tolerance to racism and ableism, our programmes will focus on equality of outcome, ensuring people are fully represented, as decision makers, as creators and as participants.

The Strategy for Public Programmes and associated Action Plan have been developed to support the delivery of Amgueddfa Cymru 2030 and the Widening Engagement Action Plan, our responsibilities towards the Well-being of Future Generations, Cymraeg 2050, the Socio-economic Duty and our Remit Letter.

Amgueddfa Cymru's public programmes include events, exhibitions, school and lifelong learning, publications and volunteering. They also focus upon initiatives to deliver health and well-being and widen engagement with individuals, groups and communities.

Amgueddfa Cymru is the largest provider of learning outside the classroom in Wales, pre-pandemic 200,000 school pupils and students used our services. Our Volunteering Programme is recognised as one of the best in the UK heritage sector and has been awarded Investors in Volunteering status since 2015. We are also home to Wales's largest touring exhibition venue, at National Museum Cardiff. This strategy focuses on developing our position as a leading provider of cultural programmes in Wales, by being bolder, more creative, more connected and collaborative in our work. A network of over 200 local and national partners are currently involved in the development and delivery of our programmes. This strategy focuses on the need to maintain our partnership with other national bodies, public and third sector providers, strengthen our partnerships with grass roots organisations and build on the recent successful partnership with the Federation of Museums and Art Galleries of Wales (the Fed) in co-delivering programmes across Wales.

The impact of Covid-19 has been significant in terms of the needs and expectations of participants, and the methods of engagement. Over the past two years there has been a significant increase in digital participation made possible by the development of new hybrid and digital programmes.

The trends over the past six months, display a regaining of in-person participation alongside continued demand for digital participation. The audit survey conducted on programmes before and during Covid has identified opportunities to reduce some less impactful pre-Covid programmes. It has also confirmed opportunities for the further expansion of hybrid programmes. With the establishment of the Insights Team at Amgueddfa Cymru we are now better positioned to consider future trends, develop our knowledge and understanding of the nature and needs of our users and to measure the impact of our work.

Widening engagement with individuals and communities experiencing disadvantage across Wales is central to our work. The impact of the pandemic has been stark. revealing and deepening inequalities of opportunities for children, young people and adults. As a publicly funded organisation, our focus must be on enabling more people – and a wider range of people - to be involved in our work. As outlined in our Widening Engagement Action Plan<sup>1</sup>, jointly published with Arts Council of Wales, we are committed to developing an approach to culture and heritage that actively engages individuals and communities across Wales in deciding what counts as culture, where it happens and who makes and experiences it.

The benefits of cultural participation far outweigh the benefits of cultural consumption. Our public programmes, using the Welsh Index of Multiple Deprivation, focus in particular on the following inequalities, where we as a museum could have an impact:

- educational
- health and well-being
- access to bilingual services.

The strategy recognises that Amgueddfa Cymru has finite resources and budget for investment. It therefore indicates how and in what areas we will prioritise the delivery of public programmes over the next five years. It provides ambition but notes where additional or re-allocation of resources is required to realise the ambitions.

This strategy builds on the work of past achievements to:

- Regain Amgueddfa Cymru's pre-Covid users and audiences
- Retain and expand Amgueddfa Cymru's reach with new users and audiences engaged during Covid, with a particular focus on intersectionality in terms of young people, individuals and groups who identify as LGBTQ+, culturally and ethnically diverse, economically disadvantaged and D/deaf and disabled

<sup>&</sup>lt;sup>1</sup>Widening Engagement Action Plan | Amgueddfa Cymru

- Review and expand the network of hyper-local, local, national and international partnerships ensuring improved presence in local authorities where Amgueddfa Cymru museums are not located
- Build on our bilingual programme delivery model to incorporate a plurilingual approach and adopt BSL as a third delivery language
- Establish Amgueddfa Cymru's position as a leading provider of cultural programmes in Wales and improve visibility internationally.

The delivery of high-quality public programmes improves Amgueddfa Cymru's brand recognition and profile locally, nationally and internationally. The associated Action Plan provides a direction for public programming at Amgueddfa Cymru over the next five years, see Appendix 7.1.

# 2. Purpose

The primary purpose of Amgueddfa Cymru's Public Programmes is to directly support the following commitments in Amgueddfa Cymru 2030:

- Make sure that everyone is represented
- Inspire creativity and learning for life.

The Programmes also support the development of the following commitments:

- Help protect and restore nature and our environment
- Support well-being through inspirational spaces and experiences
- Discover and explore the museum digitally
- Build global connections.

Methods of working will support
Amgueddfa Cymru's values of
responsibility, integrity, creativity, equity
and collaboration. The content for public
programmes is developed collaboratively
with participants and/or partners, and is
rooted in the diversity of culture, language
and thinking in Wales.

This strategy is aligned with other divisional strategies and is dependent upon the development of new infrastructure and initiatives such as the customer relations management system, new website, improved access and visitor experiences, decolonising and digitising the collections and the continued development of our staff and volunteers.

The Learning & Public Programmes team also support activities detailed in other corporate strategies such as increased digital reach, cultural tourism and income generation.

# 3. Aims and Impacts

The following aims will be developed as priorities to support the commitments in Amgueddfa Cymru 2030. Intended impacts and a sample of activities have been outlined. Please see Appendix 7.1 for the detailed associated Action Plan and the full list of activities programmed in 2022/23, 2023/24 and 2024-27. The plan has been developed based on current resources. Several programmes are delivered with support from external funders, Trusts and Foundations, see Appendix 7.2 for details. New initiatives are dependent on securing additional funding. The Action Plan provides the detail of where the investment is required in the resources and infrastructure to increase our reach and reputation.

# Make sure that everyone is represented









Α	iı	m	1

# Celebrate diversity

# **Examples of Activity**

Co-design and deliver events, displays and publications with grass-roots community-based organisations to engage with culturally and ethnically diverse individuals to express their creativity, heritage, and identity in collaboration with Amqueddfa Cymru

Co-deliver events and exhibitions with people who identify as LGBTQ+, D/deaf and disabled and/or live in areas of economic disadvantage

# Impact

Programmes are naturally bilingual, inclusive, anti-racist and anti-ableist

Communities shape and inform their own cultural experiences and initiate opportunities for collaboration with Amqueddfa Cymru

People and events with known historical association to slavery and colonialism are portrayed in an anti-racist way – one that recognises historical injustices

Historical narratives in displays and exhibitions truly represent the rich and diverse nature of our shared heritage

# Measure

# Quantitative

Measurable increase in partnerships/ engagement with smaller, community-based organisations

### Qualitative

Satisfaction levels Case Studies

Display historical narratives that promote and deliver a balanced, authentic and decolonised account of the past and present in Amgueddfa Cymru exhibitions

Learn about cultural

of our society

Work with communities, young people and creative practitioners with lived experience to deliver a threeyear Action Plan focused upon decolonising and reframing our public displays and exhibitions to tell stories through the lens of ethnically and culturally diverse communities, in partnership with Arts Council of Wales (pending funding) Sample co-produced exhibitions:

· Reframing Picton with the Sub-Sahara Advisory Panel (NMC)

diversity, and recognise and celebrate the rich and diverse cultural mix

Deliver school-based programmes and online resources to celebrate the contribution of culturally and ethnically diverse communities past and present

Create new online resources and programmes with schools on Hwb

Collaborate with grass-root, local and national organisations including the Fed to deliver partnership programmes

Deliver Valleys Re-told initiative in partnership with Cyfarthfa Castle Museum and Art Gallery and Cynon Valley Museum and Gallery Trust

Map activity across Wales and develop a costed plan with partners in local authorities with no national museum presence to include:

- Business plan for touring exhibitions across Wales
- Further develop collaborative models with the Fed
- Review rationale and presence at community events and national events

Cymru experiences for people in all parts of Wales Communities report that the

Improved access to Amgueddfa

voices of those neglected in the historical narratives of the past and present are amplified and celebrated

Public programme content is reported by people to be more sensitive, accessible, equitable and anti-racist

Participants/users/audiences are representative of the population of Wales

# Quantitative

Measurable increase in partnerships/ engagement with smaller, community-based organisations

No. visiting exhibitions

# **Qualitative**

Evaluation Case Studies

### Quantitative

No. of views and downloads of resources

### Qualitative

Satisfaction levels Case Studies

# Quantitative

No. engaged

### **Qualitative**

Partners analysis Case Studies Analysis of reach across Wales

# **Drive forward the rights** of children

Develop Child Poverty Objectives collaboratively with youth forums, Amqueddfa Cymru Producers and partners

Explore potential of aligning objectives with other national organisations

Establish child-led exhibitions

Children's cultural rights are enabled

### Quantitative

No. children participating

### **Qualitative**

Peer review and partnership analysis of policies Insight surveys to determine impact

# Inspire creativity and learning for life













### Aim

Establish Amgueddfa Cymru's position as a leading provider of cultural programmes in Wales

# **Examples of Activity**

Deliver exhibitions and pop-up displays to celebrate Wales's creativity past and present and promote social justice

Sample programmes:

- Artes Mundi 10 (NMC)
- Festivals (St Fagans, NWMS)
- Craft Courses (St Fagans, NWM, NSM, Big Pit)

Maintain Amgueddfa Cymru's position as the largest provider of learning outside the classroom in Wales Deliver National Curriculum for Wales with facilitated hybrid activities

Publish resources for teachers and schools with Cadw, National Library, Royal Commission and the Fed

Continue to deliver UK wide partnership initiatives with other national museums

# Impact

Creativity in Wales promoted and celebrated

Children, young people and adults inspired and motivated to be creative and develop their creative talents

Schools in Wales engage with Amgueddfa Cymru, with over 200,000 users annually

Children, young people and adults learn and use the Welsh language

Young people and adults gain skills, confidence and experience with progression routes into employment

Amgueddfa Cymru gains a reputation for its work with volunteers, children and young people and is trusted as a quality learning provider

Amgueddfa Cymru is well networked within the wider Educational and Youth sectors

Participants, volunteers and placements are representative of the population

# Measure

# Quantitative

No. participating Increased reach nationally 20% and internationally 50%

# **Qualitative**

Return on investment Case Study Evaluation

### **Quantitative**

No. participating No. schools mapped against total schools Increased reach to 55% by 2024 and 65% by 2027

### Qualitative

Satisfaction surveys Case studies Partnership analysis

# Establish adult learning provision

Establish three-year partnership programme with Open University and Adult Learning Wales

Develop adult learning course content, ESOL resources and Welsh language learning resources with partners

# Widen Engagement with young people and support the Young Person's Guarantee

Deliver Hands on Heritage Action Plan, funded by National Lottery Heritage Fund (NLHF)

Embed Amgueddfa Cymru Producers as a model and seek further additional funding to support widening engagement with young people

# Maintain Investors in Volunteering Standard

Achieve Investors in Volunteering for the fourth time

Deliver volunteering opportunities with partners for young people and adults at all museums and on digital platforms

# Children's cultural rights are enabled

### Qualitative

Satisfaction surveys Case Studies Partnership analysis

# **Quantitative**

No. participating

# Qualitative

Satisfaction surveys Case Studies Partnership analysis Participatory evaluation

### **Quantitative**

No. participating No. hours volunteered Demographic analysis

# Qualitative

Satisfaction surveys Case Studies Partnership analysis

# Help protect and restore nature and our environment







# Raise awareness of the environmental emergency

# **Examples of Activity**

Embed environmental themes in exhibitions and events and collaborate with environmental campaigners

Deliver green garden initiatives:

- GRAFT as a community garden (NWMS)
- Partner-run gardens (St Fagans), rural meadow (NWM), urban meadow (NMC)

# Impact

Individuals and groups more aware of climate emergency and actions to reduce impacts on environment

Foster positive environmental action

# Measure

# Quantitative

No. participating

# **Qualitative**

Satisfaction surveys Case Studies Partnership analysis Evaluation (selected programmes)

# **Support well-being through inspirational spaces and experiences**









Aim

Be a dementia

supportive environment

# Examples of Activity

Launch and deliver year one of Museums Inspiring Memories in partnership with the Alzheimer's Society and in collaboration with people living with dementia, partners and carers (all museums)

Sample programme:

• Objects of Comfort

Support a well-being programme for Wales in line with Welsh Government's Social Prescribing Framework Develop and deliver a social prescribed offer (pending funding)

# Impact

People living with and affected by dementia and their carers engaged and supported

People supported to live healthier and happier lives

Physical, mental and emotional well-being of participants is improved through socially prescribed activities

# Measure

# **Quantitative**

No. participating Demographic analysis

### Qualitative

Satisfaction surveys Case Studies Partnership analysis Evaluation

### Quantitative

No. participating

### Qualitative

Satisfaction surveys Case Studies Partnership analysis

# Discover and explore the museum digitally\*









Aim

Improve digital platforms and web presence for public programmes

# **Examples of Activity**

Provide structured opportunities for young people to create content for social media platforms building on the success of Bloedd Instagram

Launch Changing Museums to publish museological approaches and ways of working

# Impact

Increased and enhanced digital reach

# Measure

# Quantitative

No. views and engagements

# **Qualitative**

Case Studies Partnership analysis

# **Build global connections\*\***





Aim

Develop International Touring Exhibitions

# **Examples of Activity**

Deliver Gwen John as an international exhibition in 2026 (pending funding)

Collaborate with international partners and venues to plan a forward programme (pending funding)

Plan a forward international exhibition programme for 2026-30 (pending funding)

# Impact

Amgueddfa Cymru recognised as a museum of global significance

### Measure

# Quantitative

No. participating Income raised

### **Qualitative**

Satisfaction surveys Partnership analysis

<sup>\*</sup> Digital programmes are hybrid and have been included in Goal 2: Inspire creativity and learning for life

<sup>\*\*</sup> Digital events and learning programmes also have a global reach. Data and reporting on these programmes form part of Goal 2: Inspire creativity and learning for life

# 4. Methods of working

In setting and agreeing this strategy and action plan we have taken into account the seven well-being goals and the five ways of working outlined by the Future Generations Commissioner, see Appendix 7.3 for detail. A network of over 200 hyper-local, local, national and international partnerships are involved in the development and delivery of Amgueddfa Cymru programmes.

Partnerships will be reviewed in 2023 and revised partnership agreements established. While partnerships are strong in areas such as learning and events, the recent audit uncovered areas for future opportunity such as with international tours, health initiatives and with organisations focused on raising public awareness of the environmental emergency. Recent joint initiatives with the Fed, such as the Winter of Wellbeing and the Valleys Re-told, provide models for working collaboratively with local and independent museums across Wales.

We recognise the importance of developing ways of working that support the implementation of a carbon management plan. This will lead us to significantly reviewing our exhibitions programme including our touring programme in Wales and plans for touring internationally. It will also lead to a review of all materials and resources used across programmes.

Amgueddfa Cymru's People Strategy provides detail regarding ways to develop and value our highly skilled and talented staff. Within the Division, mentoring, coaching and action learning are used as opportunities for staff to reflect and progress their work. Staff are encouraged to share their work at national and international conferences. We will build on this practice and continue to enter our programmes for awards and peer sharing.

# 5. Measures and Reporting

The following provides an indication of what and how we will measure our work. As many of our programmes are free of charge, we do not hold accurate and detailed data on those participating. A series of evaluations will be commissioned over the next three years, with input from our Insights Team, to provide more detailed

understanding of the reach and impacts of these programmes. Improved ways of measuring the impact of the programmes will also be developed and opportunities for participatory research particularly focused on health and well-being initiatives will be explored with the Head of Research.

Primary Measures	Secondary Measures
Quantitative Numbers participating in Hybrid Public Programmes to include programmes for schools, public events, exhibitions and volunteering	Quantitative Demographic analysis of selected programmes – geographic, multiple index of deprivation, ethnic diversity etc. Correlation with total visitor numbers in museums and online Retention rates for various programmes
Qualitative Feedback gathered through surveys on public programmes	<b>Qualitative</b> Satisfaction levels
Qualitative Evaluation and/or partnership analysis of selected programmes	Qualitative and Quantitative Return on investment analysis on selected programmes New Economics Foundation (NEF) evidence-based actions for well-being, museum and heritage industry standard measurements and frameworks for assessing the impact of well-being
<b>Qualitative</b> Case Studies provided by programme leads/partners	<b>Qualitative</b> Peer reviewed work

Reporting and monitoring of progress in delivering the Public Programmes Strategy and Action Plan will be discussed quarterly at SET, with a quarterly report to PPRC presented by the Director of Learning & Public Programmes.

# 6. Assumptions and Challenges

This strategy is based on the need to deliver Amgueddfa Cymru 2030 and the five-year business plan currently in draft. It has been developed based on an assumption of the current resourcing level. Additional resources are required to fully deliver the Action Plan. Where additional external resourcing is required, this has been indicated in the Action Plan. Actions which are not fully funded will not be taken forward until the additional resources required are secured.

Lack of adequate infrastructure affects our ability to develop and grow certain aspects of the public programme, for example the scale and ambition of our public events, exhibitions and digital work. As these are addressed, we will revise our plans.

The strategy has also assumed that the current recovery trajectory will continue, with in-person participation numbers returning to post Covid levels within three years.

# 7. Appendix

# 7.1 Action Plan

The plan assumes continuity of current resourcing. Areas which need additional resource to deliver have been indicated in greyscale.

# Make sure that everyone is represented









# Celebrate diversity

**Aims** 

Support society in Wales to embrace and celebrate its diverse cultural heritage while understanding and recognising the right to freedom of cultural expression

# 2022/23 Activities

Co-design and deliver events and displays with grass-roots community-based organisations to engage with culturally and ethnically diverse individuals to express their creativity, heritage, language, cultural identity and origins on their own terms and in collaboration with Amgueddfa Cymru, Arts Council of Wales and local galleries (pending funding)

# 2023/24 Activities

Co-design and deliver events and displays with grass-roots community-based organisations to engage with culturally and ethnically diverse individuals to express their creativity, heritage, language, cultural identity and origins on their own terms and in collaboration with Amqueddfa Cymru, Arts Council of Wales and local galleries (pending funding)

# 2024-27 Activities

Co-design and deliver events and displays with grass-roots community-based organisations to engage with culturally and ethnically diverse individuals to express their creativity, heritage, language, cultural identity and origins on their own terms and in collaboration with Amqueddfa Cymru, Arts Council of Wales and local galleries (pending funding)

# **Impacts**

Creatives are supported at a grass-roots level both individually and collectively to participate in and initiate opportunities to express their own identity on their own terms

# Lead/s

Director of Learning & Public Programmes Head of Events

Head of Exhibitions

# Measures

**Quantitative** 

Measurable increase in partnerships/ engagement with smaller, community-based

organisations

# Qualitative Satisfaction levels Case Studies

Co-deliver events and exhibitions with people who identify as LGBTQ+, and/or live in areas of economic disadvantage

Establish ring-fenced resources and provide settings to support culturally and ethnically diverse grassroots communities to co-design and deliver programmes as detailed in the Widening **Engagement Action Plan** 

Sample programmes include:

- Black History 365 events
- Pride and Glitter History Month

Co-deliver events and exhibitions with people who identify as LGBTQ+, and/or live in areas of economic disadvantage

Provide resources and settings to support culturally and ethnically diverse grassroots communities

Co-deliver events and exhibitions with people who identify as LGBTQ+, D/deaf and disabled and/or live in areas of economic disadvantage

Provide ring-fenced resources to support culturally and ethnically diverse grassroots communities

Programmes are naturally bilingual, inclusive, anti-racist and anti-ableist

Communities shape and inform their own cultural experiences and initiate opportunities for collaboration with Amgueddfa Cymru

People and events with known historical association to slavery and colonialism are portraved in an antiracist way - one that recognises historical iniustices

Director of Learning & Public Programmes

**Events** 

Head of

Head of **Exhibitions**  **Quantitative** Measurable

increase in partnerships/ engagement with smaller, communitybased organisations

Qualitative

Satisfaction levels Case Studies

Display historical narratives that promote and deliver a balanced. authentic and decolonised account of the past

Work with communities. voung people and creative practitioners with lived experience to develop a three-year Action Plan focused upon decolonising and reframing public displays and exhibitions to tell stories through the lens of ethnically and culturally diverse communities, in partnership with Arts Council of Wales (pending funding)

Sample co-produced exhibitions:

 Reframing Picton with the Sub-Sahara Advisory Panel (NMC)

Work with communities, vouna people and creative practitioners with lived experience to undertake vear two of the Action Plan to decolonise public displays and develop new exhibitions to tell stories through the lens of ethnically and culturally diverse communities, in partnership with Arts Council of Wales (pending funding)

Implement year three of the Action Plan and launch displays and exhibitions which tell stories through the lens of ethnically and culturally diverse communities (pending funding)

Establish a plan with partners to embed community exhibitions into forward programming for all museums

Historical narratives in displays and exhibitions truly represent the rich and diverse nature of our shared heritage

Communities report that voices of those neglected in historical narratives are amplified and celebrated

Director of Learning & Public Programmes

Head of **Exhibitions** 

Heads of Collections Quantitative

Measurable increase in partnerships/ engagement with smaller, communitybased organisations No. visiting exhibitions

**Qualitative** Evaluation Case Studies Learn about cultural diversity, and recognise and celebrate the rich and diverse cultural mix of our society

Work with culturally and ethnically diverse groups and individuals to review online learning resources and in-person workshops to support the National Curriculum in Wales

Create new online resources and pilot programmes with schools on Hwb

Build on and further link stories, through the lens of ethnically and culturally diverse communities. within existing cultural programmes such as Fusion and cultural resources on Hwb

Explore with Arts Council of Wales opportunities to expand delivery of Cynefin into museum settinas (pending funding)

Collaborate with grassroot. local and national organisations including the Fed to deliver partnership programmes

Develop and deliver

Deliver school-based programmes and online resources to celebrate the contribution of culturally and ethnically diverse communities past and present

Promote equality through delivery of cultural programmes such as Fusion and cultural resources on Hwb

Promote equality through delivery of cultural programmes such as Fusion and cultural resources on Hwb

Deliver schoolbased programmes and resources to celebrate the contribution of Wales culturally and ethnically diverse communities past

and present racist

users/audiences representative of the population of Wales

Improved access to Amgueddfa Cymru experiences for people in all parts of

Public programme content reported by people to be more sensitive, accessible, equitable and anti-

Participants/

Director of Learning & Public Programmes

Head of Learning **Quantitative** No. views and downloads of resources

Qualitative Satisfaction levels Case Studies

Head of **Exhibitions** 

Head of **Events** 

Head of Learning

**Quantitative** No. engaged

> **Qualitative Partners**

analysis Case Studies Analysis of reach across Wales

funding) community exhibitions

Establish partnership plan for working in local authorities with no national museums presence to include:

Pilot, with Arts Council

of Wales, opportunities

to expand delivery of

Cynefin into museum

settings (pending

- Plan and rationale for touring exhibitions across Wales
- Plan and rationale for presence at community events
- Business plan to widen presence at national events 2024-27

Develop and deliver co-produced touring exhibitions with communities

Deliver Cynefin with

at museum settings

(pending funding)

Arts Council of Wales

Be present at national events including Eisteddfodau, Pride and Royal Welsh

Explore use of pop-up touring kit in other community settings, including schools

Deliver projects with local venues and museums:

 Valleys Re-told with Cyfarthfa Castle Museum and Art Gallery and Cynon Valley Museum and Gallery Trust

Deliver a presence at the national events:

- Eisteddfod yr Urdd
- Eisteddfod Genedlaethol
- Pride

Develop and pilot a popup touring kit to deliver exhibition content, and collection narratives at community settings and national events Deliver third year of the Valleys Re-told initiative in partnership with Cyfarthfa Castle Museum and Art Gallery and Cynon Valley Museum and Gallery Trust

Deliver community and national events using community pop-up touring kit:

- Eisteddfod yr Urdd
- Eisteddfod Genedlaethol
- Pride
- Royal Welsh

Support Fusion initiative with grass-root organisations to provide skills and experiences in areas facing economic disadvantages

Pending review of Welsh Government's Fusion initiative and future funding

Continue to support Fusion network established through the Welsh Government Fusion (community cultural programme) with local authorities across Wales

Deliver programmes to support Fusion e.g. the Cultural Ambition placement programme with Creative and Cultural Skills Revise plan in line with recommendations made following Welsh Government's evaluation of Fusion programme

Continue to support Welsh Government as required on plans and strategy for 2023+ Head of Exhibitions

Head of Events

Head of Learning **Quantitative**No. engaged

Qualitative

Partners analysis Case Studies Analysis of reach across Wales

Head of Engagement & Volunteering

Enable
community
agency and co-
production

Establish Race Equality
Task Force and D/deaf and
Disabled Task and Finish
groups with Arts Council
of Wales to monitor
delivery of Widening
Engagement Action Plan

Co-ordinate Hands on Heritage Partnership Board with young people, partners, staff and trustees to increase representation of young people in policy development and decisionmaking

Review and revise contract and payment structure for Amgueddfa Cymru Producers and establish model for youth led coproduction

Review and revise Community Payment Policy, Service Level Agreements and frameworks to contract community organisations to lead and co-produce programmes Explore frameworks for developing communityled advisory boards and youth panels for initiatives at a local level

Frameworks for consensual working in place, reciprocity and inequalities of power articulated

Review Race Equality Task Force and D/deaf and disabled Task and Finish Groups with Arts Council of Wales and partners and adapt as required

Revise Hands on Heritage Partnership Board post lottery funding Take forward frameworks for delivering community-led advisory boards, Amgueddfa Cymru Producers network and youth panels Director Learning & Public Programmes

Head of Engagement & Volunteering

# **Quantitative**Retention rate

**Qualitative**Partners analysis

# Drive forward the rights of children

Develop Child Poverty Objectives with input from youth forums, Amgueddfa Cymru Producers and partners

Discuss and explore potential of aligning objectives with other national sponsored bodies Embed Child Poverty Objectives in organisational corporate plan

Establish plan for child-led exhibitions

Review Child Poverty Objectives for 2025+

Establish child-led exhibitions

Children's cultural rights are enabled

Director of Learning & Public Programmes

# Quantitative

No. children participating

# Qualitative

Insight surveys Peer review and partnership analysis

# Inspire creativity and learning for life













**Aims** 

Establish
Amgueddfa
Cymru's
position as
a leading
provider
of cultural
programmes
in Wales

# 2022/23 Activities

Deliver exhibitions, events and publications to celebrate Wales's creativity past and present

### Exhibitions:

- Touring exhibitions: Celf / Art 100 (Aberystwyth Arts Centre and Y Gaer Brecon)
- Major exhibitions: 100
   Years of the BBC in Wales
   (NMC)

### Events:

- Courses with craftspeople and craft organisations (NSM, NWMS and St Fagans)
- Festivals e.g. Food Festival (St Fagans) and Swansea Science Festival (NWMS)
- Sleepover from Home (digital)
- Museum Talks (digital)
- In Conversation programme (hybrid)
- Seasonal Trails (all museums)

### **Publications:**

- Launch Flourish: A Golden Age for Ceramics in Wales
- Develop Publishing Programme for 2023-25

# 2023/24 Activities

Deliver exhibitions, events and publications to celebrate Wales's creativity past and present

### Exhibitions:

- Touring exhibitions:
- Celf / Art 100 (Oriel Ynys Môn); Geiriau Diflanedig/ Lost Words (national parks)
- · Major exhibitions:
- Artes Mundi 10 (NMC)

### Events:

- Courses (NSM, NWMS, St Fagans, Big Pit)
- Festivals (St Fagans, NWMS, NMC)
- Sleepover from Home (digital), explore options for Grown-up Sleepovers
- Museum Talks (NMC/ digital)
- In Conversation programme (NMC/ digital)
- Seasonal Trails (all museums)
- Pilot Tours (NMC)

### Publications:

 Develop business plan and content for a major Gwen John copublication

# 2024-27 Activities

Deliver exhibitions, events and publications to celebrate Wales's creativity past and present

### **Exhibitions:**

- Develop exhibition programme to tour Wales (pending funding)
- Creativity, strikes and protest in Wales to mark the Miners Strike in 2024 (all museums)

# Events:

- Courses, Festivals, Sleepovers, Talks, Lates and Trails
- Launch Tours packages (NMC, St Fagans)

### **Publications:**

 Launch major Gwen John co-publication

Develop business case for establishing an Amgueddfa Cymru wide Crafts for Wales programme with Visitor Experiences and Enterprises Teams

# **Impacts**

Creativity in Wales promoted and celebrated

Children, young people and adults inspired and motivated to be creative and develop their creative talents

Welsh creative talent, past and present, showcased contributing to cultural tourism in Wales

# Lead/s

Director of Learning & Public Programmes

Head of Exhibitions

Head of Events

Head of Publishing

# Measures

# Quantitative

No. participating Increased reach nationally by 20% and internationally by 50%

### Qualitative

Return on investment Case Study Evaluation

Maintain Amgueddfa Cymru's position as the largest provider of learning outside the classroom in Wales Deliver National Curriculum for Wales facilitating hybrid activities virtually and in museums

Streamline the current programmes to reflect the Curriculum for Wales (incorporating Cynefin, Welsh language learning, diversity as a cross cutting theme and teaching the history of Wales)

Develop Fed collaboration to deliver resources for schools

Build on collaborations with national organisations in Wales including: Cadw, National Library of Wales and Royal Commission to publish resources for schools

Continue to collaborate with other national museums to deliver programmes for schools e.g. Explore: Urban Nature partnership with Natural History Museum

Develop hybrid programme for trainee teachers and qualified teachers

Pilot new brand and revisit marketing and website to make it easier to navigate Deliver National Curriculum for Wales facilitating hybrid activities virtually and in museums

Develop and publish resources for teachers and schools to support the new curriculum and promote Welsh language learning, inclusivity and anti-racist practice

Develop the secondary school programme

Publish resources for schools with Cadw, National Library, Royal Commission and Fed

Recruit and train external freelance actors and artists to facilitate elements of the schools programme Deliver National Curriculum for Wales facilitating hybrid activities virtually and in museums

Evaluate revisions made to the programme and respond to the findings

Publish resources for teachers and schools with Cadw, National Library, Royal Commission and Fed

Continue to build the secondary school programme in line with the expansion of the Curriculum for Wales Schools in Wales engage with Amgueddfa Cymru, with over 200,000 users annually to deliver the Curriculum for Wales

Children, young people, adults and partners are empowered to coproduce their own cultural learning experiences

Children, young people and adults are inspired and motivated to learn and share their learning

Children, young people and adults learn and use the Welsh language Head of Learning

Strategic Lead for Formal Learning Quantitative

No. participating, No. schools mapped against total schools Increased reach by 2024

Qualitative

Satisfaction surveys Case Studies Develop new models to deliver pre-school engagement Work with early learning providers to develop a planned activity for partners to deliver provision for pre-school children and their carers/families within museum settings, and identify training needs

Pilot new ways of hosting external learning providers (NMC, St Fagans, NWMS and Big Pit) Review new ways of working and implement changes Young people and adults gain skills, confidence and experience with progression routes into employment

Amgueddfa Cymru gains a reputation for its work with volunteers, children and young people and is trusted as a quality learning provider

Amgueddfa Cymru is well networked within the wider Educational and Youth sectors

Participants, volunteers and placements are representative of the population Head of Learning

Strategic Lead for Families & Early Years Learning **Qualitative**Satisfaction
surveys
Partnership
analysis

Faciliate Family Learning Programme to include looked after children and individuals facing the greatest disadvantages Work with families and partners to develop and deliver:

- Resources and hybrid activities which promote inclusivity and antiracism
- Welsh language learning and English as a second language (ESOL) learning
- Plan to support looked after children

Host and deliver intergenerational family offer and programmes for looked after children

Provide input to Visitor Experience teams on auditing family experiences at each museum and plan for self-led learning experiences Host and deliver intergenerational family offer and programmes for looked after children

Review self-led learning experiences with Visitor Experience teams Head of Learning

Strategic Lead for Families & Early Years Learning **Qualitative**Satisfaction surveys

Case Studies Partnership analysis

Establish adult learning provision

Complete the MoU with Adult Learning Wales and launch partnership

Establish three-year partnership programme with Open University and Adult Learning Wales

Develop and deliver new pilot programmes with partners (St Fagans)

Develop ESOL resources and programmes with partners

Develop adult learning course content with partners Open University and Adult Learning Wales (NMC, St Fagans, NWMS), and revised Welsh language resources with National Centre for Learning Welsh (all museums)

Review current relationships with Further and Higher Education with curatorial departments Collaborate with Open University to further develop and expand learning resources using platforms such as OpenLearn (pending funding)

Embed adult learning partnership working across all museums (pending funding) Head of Learning

Strategic Lead for Adult Learning **Qualitative**Satisfaction
surveys
Case Studies
Partnership
analysis

Widen
Engagement
with young
people (14-16,
17-18, 18-24)
and support
the Young
Person's
Guarantee

Deliver Hands on Heritage Action Plan, funded by NLHF to include:

- Review of Amgueddfa Cymru Producers model
- Skills models with partners, to support creativity and Welsh language learning

Complete evaluation, and plan for delivery model, post NLHF funding

Deliver Summer of Fun in collaboration with Fed and explore future collaboration

Establish core youth initiatives, accreditation and skills models and embed Amgueddfa Cymru Producers as part of core work

Develop Business Plan for widening engagement with young people post Hands on Heritage initiative (pending funding)

Seek further additional funding to support widening engagement with young people Implement Business Plan for widening engagement with young people post Hands on Heritage initiative (pending funding) Head of Engagement & Volunteering

**Quantitative**No.
participating

Qualitative
Satisfaction
surveys
Case Studies
Partnership
analysis
Participatory
evaluation

# Maintain Investors in Volunteering Standard

Review policies and plan for volunteers and placements with partners and volunteers in line with Investors in Volunteering, for 2023-25

# Volunteering:

- Maintain and facilitate current opportunities (St Fagans, NMC, NWMS, NWM)
- Deliver new opportunities (NSM, Big Pit, Collections Centre)
- Develop opportunities with ethnically and culturally diverse individuals and groups
- Develop Welsh language opportunities
- Trial a buddy scheme
- Develop infrastructure for digital and e-volunteering

### Placements:

- Standardise framework for students and funded placements
- Expand NMC Skills
   Development
   Placements (NWMS, St
   Fagans)
- Develop opportunities through the Welsh language

Review and revise Action Plan and funding requirements for 2025+ with partners and volunteers

Deliver detailed Action Plan for 2023-25 to include:

- E-volunteering
- New in-person volunteering opportunities with partners

Review diversity of placement-holders and make effective change to increase diversity

Revise funded placements and suggest a best practice model Achieve Investors in Volunteering for the fourth time

Review and revise e-volunteering and in person volunteering opportunities

Review and revise placement opportunities

Head of Engagement & Volunteering

Volunteering and Placement Manager Quantitative
No.
participating
No. hours
volunteered
Demographic
analysis of
geographic,

# Qualitative

diversity etc.

ethnic

Satisfaction surveys Case Studies Partnership analysis

# Adopt BSL and a plurilingual approach to Welsh

Establish a BSL offer for online events programme

Establish a plurilingual approach to the Welsh language in the programme for schools

Work with D/deaf and disabled people in partnership with Arts Council of Wales to develop access standards and guidelines for programmes in line with the Widening Engagement Action Plan

**Embed BSL across Events** programme

Establish a plurilingual approach to Welsh language use in learning programme and pilot in exhibitions

Work with D/deaf and disabled people and partnerships to deliver plans for embedding recommendations made by communities working with Richie Turner Associates and from Audits undertaken by Direct Access

Mainstream BSL offer throughout events programme

Plan to embed BSL in exhibitions and pilot in learning programme (pending funding)

Establish a plurilingual approach to Welsh language interpretation in exhibitions

Programmes are naturally bilingual and inclusive

Head of Learning

Head of Events

Head of Exhibitions

Welsh Language Co-ordinator Qualitative Satisfaction surveys Case Studies Partnership analysis

# Meet income and fundraising target as outlined in the Income Generation Strategy

Deliver against targets as detailed in plan

Provide report to Development Department for funders including the Paul Hamlyn Foundation, PPL. Clore Duffield Foundation, National Lottery etc

Develop funding applications for widening engagement with young people and other public programmes

Deliver against targets and deliver funding applications as detailed in plan

Develop income generation plan for 2025+

Provide report to Development Department for funders

Deliver against targets and deliver funding applications as detailed in plan

Provide report to Development Department for funders

Support Amqueddfa Cymru's Income Generation Strategy

Director of Learning & Public Programmes

Head of Learning

Head of **Exhibitions** 

Head of Events

Head of **Publishing** 

# Quantitative

Income target met

# **Qualitative**

Feedback from funders

# Help protect and restore nature and our environment







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# Raise awareness of the environmental emergency

2022/23 Activities

Deliver events and exhibitions:

- Wildlife Photographer of the Year exhibition and programme of events including Lates and Sleepover@Home: Natural World
- Earth Hour events to support global campaign during COP27

Deliver volunteering and green garden initiatives:

- GRAFT as a community garden (NWMS)
- Partner-led gardens (St Fagans)
- Rural meadow (NWM)
- Urban meadow (NMC)

# 2023/24 Activities

Deliver events and

exhibitions:

- Mining for Mobiles exhibition (NMC)
- Lost Words/Geiriau
   Diflanedig exhibition
   with Oriel y Parc
   (National Parks)
- In Conversation events

Deliver volunteering and green garden initiatives:

- GRAFT as a community garden (NWMS)
- Partner-run gardens (St Fagans)
- Rural meadow (NWM)
- Urban meadow (NMC)

# 2024-27 Activities

Embed environmental themes in delivery of exhibitions and events

Continue to plan and deliver exhibitions providing an environmental emergency focus

Continue to plan and deliver volunteering and green garden initiatives (NWMS, St Fagans, NWM, NMC), review opportunities at other museums (Big Pit, NRLM)

Roll out new sustainability policy and guidance for best practice in public programmes development

Apply for awards e.g. Greener Festival award for Food Festival

# Impacts

Individuals and groups are more aware of the climate emergency and actions to reduce impacts on the environment

Foster positive environmental action

Ensure environmental and sustainable legacies for public programmes

# Lead/s

Head of Exhibitions

Head of Events

Head of Engagement & Volunteering

### Measures

Quantitative

participating

Qualitative

Satisfaction surveys Case Studies Partnership analysis Evaluation (selected programmes)

Ensure environmental and sustainable legacies for public programmes Develop methods of working that reduce carbon and embed sustainability practices in the production and delivery of public programmes:

- Consider legacy of exhibitions to reduce waste
- Prioritise use of sustainable materials within exhibition build and graphics production, events and learning programme
- Develop and strengthen existing procurement processes to help support local supply chains

Develop sustainability policy and guidance for best practice in public programme development

Respond to recommendations provided by Sustainable Development Co-ordinator and Committee Director Learning & Public Programmes

Head of Publishing

Head of Events

Head of Exhibitions

Head of Learning

# Quantitative

% carbon reduction, as part of corporate target

# Qualitative

Partnership analysis

# Support well-being through inspirational spaces and experiences









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# 2022/23 Activities

# 2023/24 Activities

# 2024-27 Activities

# Impacts

# Lead/s

# Measures

# Be a dementia supportive environment

Launch and deliver year one of Museums Inspiring Memories in partnership with the Alzheimer's Society and in collaboration with people living with dementia, partners and carers (all museums)

Collaborate with National Museums Liverpool on House of Memories initiative Develop and deliver year two of Museums Inspiring Memories in partnership with the Alzheimer's Society

Collaborate with National Museums Liverpool on House of Memories initiative

Sample programme:
Objects of Comfort

Develop and deliver year three of Museums Inspiring Memories in partnership with the Alzheimer's Society People living with and affected by dementia and their carers engaged and supported

People supported to live healthier and happier lives as part of a well-being programme for Wales

Physical, mental and emotional well-being of participants improved through social prescribing Head of Learning

Strategic Lead for Health & Well-being Quantitative

participating
Demographic
analysis of
geographic,
ethnic
diversity etc

# Qualitative

Satisfaction surveys Case Studies Partnership analysis Evaluation

Support a
well-being
programme
for Wales
in line
with Welsh
Government's
Social
Prescribing
Framework

Identify what a social prescribed offer could be across Amgueddfa Cymru, focusing initially on three museums Pilot delivery of a social prescribed offer at three of our museums (pending funding)

Establish partners and pilot museum-based programme for people experiencing problems associated with mental health (pending funding) Deliver and further develop our social prescribed offer (pending funding) Director of Learning & Public Programmes

Strategic Lead for Health & Well-being Quantitative

No. participating

# Qualitative

Satisfaction surveys Case Studies Partnership analysis

# Discover and explore the museum digitally\*









Aims	2022/23 Activities	2023/24 Activities	2024-27 Activities	Impacts	Lead/s	Measures
Improve digital platforms and web presence for public programmes	Provide input as required to the development and delivery of a digital strategy  Pilot ticketing for events and exhibitions through ERM/ CRM platforms and associated systems  Create a digital space for health and well-being resources such as Objects of Comfort  Review digital space for community programmes and volunteering  Embed new brand with the learning programme and revisit marketing and website to improve navigation  Work with digital and ICT colleagues to develop infrastructure to enable the delivery of e-volunteering programmes  Provide structured opportunities for young people to create content for our social media platforms building on the success of Bloedd Instagram	Support implementation of the discovery phase of digital strategy with partners and users  Develop plan for incorporating school booking system into CRM  Create improved digital space for community programmes and volunteering	Support implementation of the digital strategy with partners and users  Provide input into the development of new plans for digital content as digital technology and user requirements develop and evolve	Increased and enhanced digital reach with improved user navigation and access	Head of Learning Head of Exhibitions Head of Events Head of Engagement & Volunteering	Quantitative No. engagements  Qualitative Partnership analysis

<sup>\*</sup> Digital programmes are hybrid and have been included in Goal 2: Inspire creativity and learning for life

Support development of virtual experiences Provide input as required to the development and delivery of online and virtual experiences including augmented

Launch Changing Museums webpages to publish Amgueddfa Cymru's museological approaches and ways of working Provide input as required to the development and delivery of online and virtual experiences including augmented

Explore opportunities to repurpose programme content online and factor into the planning phase of future programmes

Continue development of Changing Museums, to include commissioned content from international partners Explore new opportunities for developing digital experiences (pending funding)

Continue development of Changing Museums, to include commissioned content from international partners Head of Exhibitions

Head of Engagement & Volunteering

Head of Publishing Quantitative

No. views and engagements

Qualitative

Partnership analysis Case Studies

# **Build global connections\***





Aims	2022/23 Activities	2023/24 Activities	2024-27 Activities	Impacts	Lead/s	Measures
Develop International Touring Action Plan for Amgueddfa Cymru Exhibitions	Develop an International Touring business case	Develop a UK and US international tour focusing on Gwen John, showcasing Amgueddfa Cymru collections with partners in the USA and Scotland (pending funding)  Launch brochure of Amgueddfa Cymru international touring exhibitions (pending funding)	Deliver Gwen John as an international exhibition in 2026 (pending funding)  Collaborate with international partners and venues to plan a forward programme (pending funding)  Plan a forward international exhibition programme for 2026-30 (pending funding)	Amgueddfa Cymru recognised as a museum of global significance	Director of Learning & Public Programmes Head of Exhibitions	Quantitative No. participating Income raised  Qualitative Satisfaction surveys Partnership analysis

<sup>\*</sup> Digital events and learning programmes also have a global reach. Data and reporting on these will form part of Goal 2: Inspire creativity and learning for life

# 7.2. Resources

An annual operating budget toward the delivery of the public programme is allocated across the programmes: Events, Exhibitions, Learning, Engagement and Volunteering and Publications.

Successful collaboration with
Development over the past five years has
secured external funding to support the
delivery of public programmes including
the Paul Hamlyn Foundation, National
Lottery Heritage Funding, National
Lottery Community Fund, Garfield
Weston Foundation, Museum Association
Collections Fund, Clore Duffield
Foundation, WCVA Landfill Tax.
Smaller project support has also been
received from for example the Waterloo
Foundation (Learning), Ashley Family
Foundation (Exhibitions) and Austin and
Hope Pilkington Trust (Learning).

Where additional funding is required to deliver programmes this has been noted in the Activity Plan. To note in particular additional funding is required to deliver International Exhibitions, health and well-being programmes including social prescribing and to take forward our work widening engagement with young people.

# 7.3. Well-being of Future Generations

Our plan sits within the framework of the Well-being of Future Generations (Wales) Act 2015 (FGA). In setting and agreeing the actions in this plan we have taken into account the seven well-being goals of the act and the five ways of working. In reviewing and monitoring our progress with this plan we will measure the actions against each of the seven goals.

# 7 Well-being Goals

# **Well-being of Future Generations Act**



# A Prosperous Wales

- Contribute to a well-educated population through widening access to culture and heritage
- Create pathways to employment through paid opportunities for young people (Amgueddfa Cymru Producers), internships, and placements for individuals
- Plans for zero carbon and wider environmental impacts built into the design and delivery of programmes



### A Resilient Wales

- Individuals and groups more aware of the climate emergency and actions to reduce impacts on the environment
- Positive environmental actions fostered



# A More Equal Wales

- Inequity of access to Amgueddfa Cymru experiences for people in all parts of Wales is reflected in decisions taken
- Wider engagement with individuals and groups, reflecting people's experiences and identities through culture and heritage
- Culturally and ethnically diverse communities, D/deaf and disabled people, people experiencing socio-economic disadvantage, people who identify as LGBTQ+, and others genuinely involved in developing Amgueddfa Cymru's work
- Necessary structures and support mechanisms to enable this to happen, both internally and externally created



# **A Healthier Wales**

- Well-being benefits offered by engagement with culture and heritage extended to individuals and social groups
- Individuals and groups directly involved in developing and delivering programmes with increased sense of public ownership



# A Wales of Cohesive Communities

- Participants collaborate as creators, decision makers and enablers
- Seldom heard voices and communities inform programme content, development, and delivery
- Community agency valued and respected
- Frameworks for consensual working in place, reciprocity and inequalities of power articulated



A Wales of Vibrant Culture and Thriving Welsh Language

- Opportunities for people to engage in culture and heritage
- Opportunities to engage with and create culture through the medium of Welsh
- Opportunities to use and learn Welsh, and a plurilingual approach embedded
- Opportunities to engage through BSL and a range of community languages



A Globally Responsible Wales  Wales's culture and heritage and global significance recognised and celebrated internationally

# Ways of working

# How this has been applied



# **Prevention**

- Aims and activities have been informed by staff and partners
- Aims address inequality of access and remove barriers which prevent engagement by specific individuals and groups
- Audits and evaluation of past programmes have informed current programmes
- Evaluation and research of current youth engagement and health and well-being programmes will inform future planning



# Long term

 Plan is over five years and recognises the long-term resourcing commitment required



# Collaboration

- Strategy and plan informed by a range of partners
- Collaborative partnerships with a range of different organisations already exist and these will be developed further
- Anticipate new partnerships and collaborations forming as work progresses



# Integration

- Strategy and plan informed through collaborative working and align with Amgueddfa Cymru 2030, the Widening Engagement Action Plan, the Remit Letter, Welsh Government Anti-racist Wales Action Plan, Cymraeg 2050, the new Curriculum for Wales and a fairer society (Equality Act, 2010)
- Application of the five ways of working has supported integration across duties



# Involvement

 Commitment to further public engagement in delivery of the plan and design of projects, programmes and services that drive the objectives forward