

Explore Volunteer National Museum Cardiff

Purpose of role: Bring the museum to life for visitors of all ages! Help visitors get hands on with real museum objects. Answer questions and have conversations about the museum's collections – from dinosaurs and animals to the amazing art galleries. Help visitors to find requested locations or collections in the museum.

Location: National Museum Cardiff

Department: Learning, Participation & Interpretation

Age: 14+

Closing Date: 08 February 2026, by 5pm

The role would suit you if:

- You enjoy helping others to learn and explore
- You have an interest in the museum's collections and exhibitions - or are willing to learn more
- You would like to develop your confidence in speaking to people and answering questions.

Considerations:

- You will be based around the museum, either in the galleries or the Main Hall.
- You can focus on natural history, art or a combination of the two.

Hours and Commitment: Volunteers will be volunteering between 10am-1pm or 1pm-4pm. This role is available Tuesday to Sunday and some Bank Holiday Mondays.

Training Session: Those who register will be invited to a mandatory training session to meet the team and learn more about the collections, the museum and the role. This will be 10:30-13:30 on Saturday 28 February 2026.

Please note that we may need to shortlist registrations depending on the number we receive. We will contact you asap after the closing date with further details.

Interested?

Fill out a registration form or contact us volunteering@museumwales.ac.uk or 029 2057 3002.

Mae croeso i chi gysylltu â ni yn Gymraeg, byddwn yn eich ateb yn Gymraeg ac ni fydd hyn yn arwain at oedi. / We welcome correspondence in Welsh, we will answer in Welsh, and this will not lead to a delay.



What we do for our volunteers:

- travel expenses;
- discounts in our shops, cafés, courses and exhibitions;
- references on request;
- celebration events, behind the scenes access, and
- a chance to meet new people.